Jacques Laroche

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Career Summary _____

Multi-disciplinary IT leader with 25+ years of experience spanning systems administration, networking, project management, mentorship, and academic teaching.

Work Experience

Center for Digital Curiosity Co-DIRECTOR • Co-created and co-leading an academic think tank fostering curiosity-driven research and digital exploration. • Led creative technology projects featured at venues such as Ars Electronica.	Belgrade, Serbia Jan 2020 – Present
 Debt Collective TECHNICAL PROJECT MANAGER Transitioned organization from grant-only to member-supported, increasing revenue stability. Managed builing of donation infrastructure (Stripe + member portal), increasing recurring contributions to 36%. Introduced project management methodology, Agile workflows, and cross-team coordination. 	Remote (US-Based) Nov 2019 – Jun 2023
 Faculty of Media and Communications (FMK) DIRECTOR OF IT Spearheaded complete overhaul of network and server infrastructure (wired/wireless/fiber). Built out server room, installed multiple rack distribution points, and terminated multi-floor cabling. Setup VLANs, firewall rules and critical-systems backup solution. Launched bi-monthly 'Project Fridays' initiative for collaborative innovation and tech team morale boosting. 	Belgrade, Serbia Jun 2017 – Jan 2020
 Murray Hill Properties DIRECTOR OF IT Managed all IT operations for mid-size real estate firm including CMS solution and VOIP system. Maintained on-premise infrastructure and backup systems. 	New York, NY Feb 2008 - Jun 2014

Skills & Capabilities _

Infrastructure:NUT UPS, VLANs, 10GbE, NAS, Backups (3-2-1 strategy), SNMP, DNS, DHCPCloud & DevOps:AWS EC2, Route 53, Docker, Scripting & Automation (Bash, Python)Leadership & Mentoring:Cross-team Facilitation, Skills Transfer, Remote-first Team ManagementTeaching & Communication:Curriculum Development, University Instruction, Stakeholder Reporting, DocumentationMonitoring & Reliability:LibreNMS, Dozzle, Beszel, Uptime Kuma, Cold Storage RotationVendors & Equipment:UniFi, Cisco, Mikrotik, Linksys, Netgear, Dell, TP-Link

Highlighted Projects

Digital Literacy, Big Data & AI Curriculum Development (FMK)

CREATED AND TAUGHT UNIVERSITY COURSES INTEGRATING LLMS, SEMANTIC SCHOLAR, TRILIUM, TROPY, AND MORE.

Holistic HomeLab (Personal Project)

Built a full-stack lab with 100+ Docker containers, off-site NAS backups, custom monitoring stack, and high-performance 10Gb networking.

Membership Infrastructure Overhaul (Debt Collective)

INTRODUCED MEMBER PORTAL AND CONTRIBUTION MANAGEMENT SYSTEM, FOSTERING ORGANIZATIONAL SUSTAINABILITY.

Network Infrastructure Overhaul (FMK)

INSTALLED NEW SERVER ROOM, ISP SLA, MULTI-FLOOR FIBER BACKBONE, AND MODERN WIFI INFRASTRUCTURE.

Certifications

Aug 2001CompTIA A+Mar 2020CompTIA Network+

CompTIA CompTIA